

# TasEquip Equipment Loan Factsheet

## What is TasEquip?

TasEquip loans basic health equipment across Tasmania.

We provide safe, reliable equipment to eligible clients to support them to do basic everyday tasks in their home.

TasEquip re-loan equipment so not all items will be new when loaned to you.

Equipment is only provided by TasEquip when you have been approved by an authorised prescriber.

Authorised prescribers include Occupational Therapists, Physiotherapists, Speech Pathologists and Nurses who have done the required additional training.

## What to expect from TasEquip?

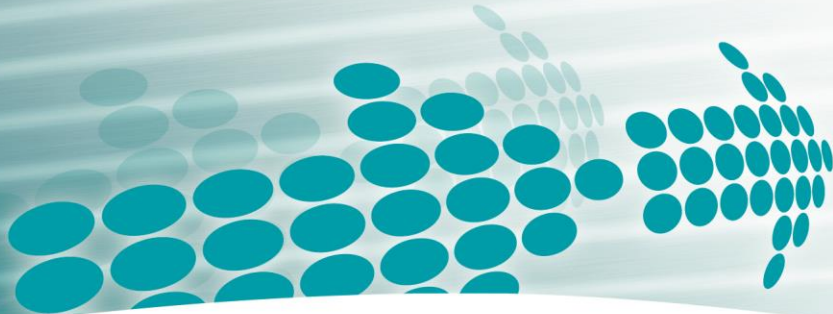
TasEquip will:

- Provide items that have been checked, cleaned, and maintained before loaning
- Arrange for the repair or replacement (where possible) of faulty items
- Make decisions to repair or replace equipment based on
  - Cost effectiveness
  - Value for money
  - Fairness and reasonableness
- Provide equipment as soon as possible

## Who can Loan TasEquip equipment?

People who:

- Live permanently in Tasmania (not in an aged care facility)
- Have a Health Care or Pensioner Concession card
- Do not receive
  - Home Care Package (level 3 or 4)
  - Workers Compensation
  - Motor Accidents & Insurance Scheme (MAIB)
  - Department of Veterans Affairs (DVA) contact DVA to check their potential eligibility
  - National Disability Insurance Scheme (NDIS) NDIS participants are only eligible in exceptional circumstances such as urgent hospital discharge, or non-disability related equipment needs. Please discuss with your provider
- Have a palliative diagnosis and need equipment to stay at home for “end-of-life care”
- Need equipment to discharge from hospital and can't source equipment any other way



## Your responsibilities when loaning equipment.

When loaning equipment from TasEquip you agree to:

- Take care of the equipment including cleaning it regularly.
- Only use the item for the use it is meant to be used for and how you have been told to use it by your authorised prescriber.
- Not modify the Item.
- Report maintenance or repairs needed to TasEquip.
- Replace wheelchair batteries, tyres, and tubes when they need replacing.
- Return the equipment when no longer needed to one of the sites listed below.
- Contact your authorised prescriber if your condition changes to arrange a time for them to review the recommended equipment to make sure it is the best solution to meet your needs.
- Pay the required fees, you will receive bill in the mail which can be paid online or at any post office:
  - You will receive a \$50 loan fee bill within a month of getting your equipment. This is for all equipment you have from TasEquip.
  - If you still have the equipment, you will receive another loan fee bill each year around the same date.
  - Repair fee - \$50 a year towards any new replacement parts (conditions apply).

## Equipment Return Sites:

**TasEquip Contact:** 8.00am to 4.00pm, Monday to Friday. Closed on public holidays. Ph. 1300 827 378

Please return clean equipment to any of the sites below:

**TasEquip North:** TasEquip, 53 Dowling Street, Launceston (entry off Henry St, Old Becks Building)  
Ph. 6777 4336 E: [nthtasequip@ths.tas.gov.au](mailto:nthtasequip@ths.tas.gov.au)

**TasEquip Northwest:** TasEquip Warehouse (by arrangement), Mersey community Hospital, Moriarty Rd, Latrobe.  
Ph. 6478 5599 E: [NWTasEquip@ths.tas.gov.au](mailto:NWTasEquip@ths.tas.gov.au)

**TasEquip South:** TasEquip Warehouse: Repat Centre, 90 Davey St, Hobart  
Ph. 6166 7393 E: [SouthTasEquip@ths.tas.gov.au](mailto:SouthTasEquip@ths.tas.gov.au)

**Hospitals:** Deloraine District hospital, Georgetown District hospital, King Island District Hospital, New Norfolk District Hospital, Northwest Regional Hospital, Scottsdale NESM Hospital, Smithton Hospital, West Coast District Hospital.

**Community Health Centres:** Burnie, Campbell Town Multi-Purpose Service, Central Coast, Devonport, Huonville, Flinders Island Multi-Purpose Service, Rosebery, Sorell.

Tasmanian Health Service (THS)

The THS integrates acute, primary and community service. This integration has given service providers the flexibility to ensure people have the best services we can provide, as close as possible to where they live. The THS includes Tasmania's largest hospital and referral centre plus a range of rural hospitals, multi-purpose, and community health centres, supported by a wide range of community-based services.

THS welcomes feedback from patients and visitors to help us better understand your needs and improve care. Contact the Consumer Liaison Service on: North 1800 008 001 South: 1800 811 911 North West : 1800 062 322