

Travel Policy

This policy outlines the application of the Independent Living Centre Tasmania (ILCT) Travel Policy for our NDIS clients. ILCT therapists and staff can come to you, to provide supports and services in a location most convenient in the community, such as home, school or childcare. However, there are additional costs involved in providing mobile services.

ILCT travel policy is based on the current NDIS Price Guide. If you book a service to be held at your choice of location in the local metropolitan areas of Launceston, Hobart, or other areas within the Modified Monash Index (MMI) Category 1 to 3, you will be charged for the therapist's travel time, up to a maximum of 30 minutes per appointment at the same hourly rate as the service being provided.

We will charge you for the time it takes for our therapists to travel to the location you want to see us. Where your therapist travels from one participant appointment to another, travel charges will be shared between participants.

In some cases, we may negotiate a lower charge or alternate arrangements, such as a flat rate travel charge, where we have multiple appointments in the same place such as a school or community facility.

For regional services, (MMI Category 4 to 5), up to 60 minutes of travel may be charged at the same hourly rate as the service being provided. Flat rates or travel 'by quote' may be able to be negotiated, depending on the regional area and the number of clients we are able to see on visits.

Very remote services, (MMI Category 6 - 7), is negotiated up to the hourly remote rate for time spent travelling, plus other non-labour costs including kilometre allowance as negotiated with participants. This may include accommodation.

Services and supports delivered in ILCT offices will not incur travel charges. If you want to see a therapist who is based in another location, travel charges will be discussed with you.

We will do all that we can to minimize travel costs to you by efficient scheduling of our staff visits in the community. This supports our commitment to provide services to as many people living with a disability as possible.